

# Vehicle Scale Services



## ServiceXXL

Tailored Services

### Install, Calibrate & Maintain

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Set up and adjust

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Configure instrumentation

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Connect to data systems

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Certify accuracy

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Maintain productivity

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**Essential Services**  
for Dependable Performance

**METTLER TOLEDO**

# Accuracy Isn't Accidental

## Our Services Deliver

- **Expert installation and configuration**
- **Accurate, safe, effective operation**
- **Seamless data capture and integration**
- **Optimized uptime and scale life**
- **Compliance with regulations**
- **Cost-effective maintenance**

METTLER TOLEDO produces the highest quality vehicle scales – designed for years of dependable operation. However, to gain maximum benefit from your scale, it must be properly installed, calibrated, and maintained.

Our qualified and equipped specialists provide timely local and personal service, backed by global depth and expertise. You get professional, factory service with superior results, tailored to your budget and needs.

### **The ServiceXXL portfolio**

- Needs analysis and consultation
- Installation and commissioning
- Calibration and certification
- Proactive maintenance
- Emergency on-site repair
- Modernization and upgrades
- OEM service parts
- Training programs
- Repair center exchange plans
- Guaranteed response
- Comprehensive agreements

### **Measurable value**

The value of a measurement is proportional to its accuracy. However, vehicle scales are subjected to forces of nature, heavy loads and steady, pounding traffic, producing challenges for maintaining the accuracy and uptime that you require.

Timely calibration and maintenance service ensures that your scale is both accurate and dependable. Additionally, we work closely with governing authorities to make sure your scale remains legal for commercial use.

### **Data acquisition and integration**

Vehicle scales are vital to shipping, receiving, inventory, and production accounting operations. METTLER TOLEDO will recommend, supply, install, and maintain the information technology that makes a scale pay for itself. Our technicians are as adept with a relational database as they are with heavy-capacity test weights.

# Certified Accurate In Three Steps



## Installation, Configuration, and Integration

Our project managers coordinate all the tasks, equipment, and contractors for an on-time, in-specification vehicle scale installation. Our service representatives make certain that your scale system is ready for production in a cost-effective and timely fashion.

Your Benefits:

- Scale foundation that withstands traffic and the environment
- Properly installed and precision-tuned vehicle scale
- Information technology that dependably meets requirements
- Trained operators for effective vehicle processing
- Reliable communications to peripherals and networks
- Knowledge of user maintenance procedures



## Calibration Certification

Achieving and maintaining scale accuracy requires that your vehicle scale is periodically tested to manufacturer's specifications and to industry and legal standards. Our calibration certificates provide a quality and regulatory audit trail of compliance.

Your Benefits:

- Confirmed and certified weighing performance
- Documented evidence of accuracy – for your records
- Avoidance of non-compliance in audits
- Reduced product give-away and/or over-charges
- Assurance that vehicles are within legal load limits



## Proactive Scale Maintenance

A vehicle scale is a significant capital investment and its dependability is critical to maintaining productivity. METTLER TOLEDO ensures the operational readiness of your scale with cost-effective, factory-specified scale maintenance.

Your Benefits:

- Prevention of weighing errors due to buildup of dirt and debris
- Proper adjustment and mechanical integrity of scale components
- Assurance of vehicle and operator safety
- Stable operation with proper grounding and lightning protection
- Higher return on investment through increased scale life and productivity



# Target Services

## To Optimize Your Resources

ServiceXXL includes an extensive range of services to help you preserve the value of your investment and meet the demands of your business.

### Tailored Service Agreement

Services appropriate for the use, duty-cycle, and criticality of measurements in your operation can be bundled into a tailored service agreement. In addition to essential periodic calibration and proactive maintenance services, we can include:

- Scale traffic control and peripheral equipment maintenance
- Software maintenance and upgrades
- Remote monitoring and management
- Guaranteed response time for emergency repairs
- All-inclusive no-risk coverage

### Repair Services

METTLER TOLEDO is your single source for vehicle scale maintenance and repair. We use original parts and service all brands of weighing equipment in a cost-effective manner to quickly get you up and running.

### Modernization and Upgrade Services

Let us inspect your existing vehicle scale to see if we can help you increase its life and performance. We provide a comprehensive analysis of work that must be performed and an objective assessment of costs. Replacing or repairing damaged components and upgrading scale electronics may be an economical alternative to a new scale.



METTLER TOLEDO has the power of MiraCal™, our proprietary calibration management system. MiraCal™ automates our procedures and the application of standards to accurately produce and archive the highest-quality calibration documentation.

[www.mt.com/service](http://www.mt.com/service)

For more information

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